## **Customer Feedback - Juvenile Department**

How are we doing?

Clatsop County Juvenile Department is dedicated to providing you the best possible service. Please take a moment to let us know about your last interaction with our office, whether in person or over the phone - we value your input!

You must have JavaScript enabled to use this form.

| Interaction<br>O In Person<br>O By Phone |   |
|--|---|
| Date & Time                              |   |
| Date & Time: Date                        |   |
| Date & Time: Time                        |   |
| Reason for Visit/Call                    | 7 |

## Satisfaction

| Questions               | Exceeded<br>Expectations    | Met<br>Expectations | Below<br>Expectations                          |
|-------------------------|-----------------------------|---------------------|--|
| Staff was courteous     | $^{igodoldolde{}}$ Exceeded | $^{ m O}$ Met       | $\odot$ Below                                  |
|                         | Expectations                | Expectations        | Expectations                                   |
| Response was timely     | $^{igodoldolde{}}$ Exceeded | ○ Met               | $^{igodoldoldoldoldoldoldoldoldoldoldoldoldol$ |
|                         | Expectations                | Expectations        | Expectations                                   |
| Staff was knowledgeable | $^{igodoldolde{}}$ Exceeded | $^{ m O}$ Met       | $^{igodoldoldoldoldoldoldoldoldoldoldoldoldol$ |
|                         | Expectations                | Expectations        | Expectations                                   |
| Desired information was | $^{igodoldolde{}}$ Exceeded | ○ Met               | $^{igodoldoldoldoldoldoldoldoldoldoldoldoldol$ |
| obtained                | Expectations                | Expectations        | Expectations                                   |
| Overall impression      | $^{igodoldolde{}}$ Exceeded | ○ Met               | $^{igodoldoldoldoldoldoldoldoldoldoldoldoldol$ |
|                         | Expectations                | Expectations        | Expectations                                   |
| Comments                |                             |                     |  |