



JOB DESCRIPTION

<i>Title</i>	Deputy Clerk – Board of Property Tax Appeals		
<i>Department</i>	Clerk & Elections	<i>Job Class</i>	A 12 3
<i>Driving Required</i>	No	<i>Safety</i>	No
<i>Labor Union</i>	AFSCME Local 2746 Courthouse/Roads	<i>FLSA</i>	Non-exempt
<i>Created</i>	May 2022	<i>Reviewed</i>	
		<i>Revised</i>	

Purpose

Provides clerical, administrative, and customer support to the Clerk & Elections department. Responsibilities include data entry and retrieval, file maintenance, advanced word processing, document preparation, reception and customer service duties, bookkeeping-related functions, and the first point of contact with visitors of the department.

Essential Functions

A person employed in this classification must possess the capability to perform the following duties to be considered for this position. The duties are essential functions requiring the critical skills and expertise needed to meet the job objectives. Additional specific details of these essential functions may be provided by the specific office or department job announcement, if applicable.

- Performs clerical and administrative duties within the department; may include scheduling, taking notes and minutes for meetings, coordination of workflow within and outside the department. Executes duties of Deputy County Clerk and acts as United States Passport Acceptance Agent.
- Performs department reception and customer service duties. Professionally greets visitors, responds to incoming phone calls, provides accurate and timely responses to inquiries and complaints, and sends/receives emails and maintains ongoing communication with the public. Provides assistance in answering questions regarding dog licensing, passports, marriage licensing, and elections. Train customers to research public records.
- Perform certification of documents entered into the public record including, but not limited to, property records, marriage licenses, plates and military discharge records.
- Receives, transfers, or refers calls to appropriate sources; provides information and policy interpretations related to department services.
- Accurately enters and retrieves data from computer files, including complex or technical materials (e.g., legal forms, formal documents, complex records); interprets data for proper input to program formats. Processes, records, files, and distributes reports in a timely manner to appropriate parties. Assist in locating documents for the public and/or assist the public in locating and researching record.
- Processes transactions, computes or verifies data, fees, or payments; accurately transmits, screens, or conveys information using proper formats, documents, and procedures.
- Process and enter marriage, OLCC and dog license applications; park passes; passports; domestic partner registrations, and various petitions and filings. Assist



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customers in the proper completion of applications or registrations and the receipt and processing of related fees. Issue certified copies as requested.

- Performs advanced bookkeeping-related functions; may include funds tracking, invoicing, balancing daily receipts, processing purchase orders, and depositing funds. Balances received cash, credit, and checks daily. Assists with monthly billings.
- Creates a variety of documents such as letters, memos, reports, charts, forms, agendas, spreadsheets, tables, minutes, and legal documents. Verifies and corrects grammar, spelling, and formatting. Updates and maintains spreadsheets, databases, and reports and tracks/logs data for the department.
- Sorts, arranges, files, and maintains documents and records; reviews files for completeness and accuracy; updates and purges files according to department guidelines.
- Researches and compiles data from a variety of sources, some confidential in nature. Checks completed materials for accuracy and compliance.
- Works independently to plan and arrange own work sequence; prioritizes projects and assignments, provides backup support to staff when needed, and reports operating problems to supervisor.
- In coordination with supervisor, maintains, amends, or develops department procedures, routines, and filing systems.
- Provides support with publishing notices, including social media postings and webpage management, as directed and in accordance with established procedures and policy requirements. Provides support as needed to review completed forms and documents for accuracy and compliance prior to distribution through public or internal communication channels.
- Supports activities related to elections as needed by assisting with production of ballots, pamphlets, and other materials; provides support with vote-counting equipment; supports maintenance of storage application log on archived records for the county.

Duties as Assigned - BoPTA Support

- May serve as Clerk of the Board of Property Tax Appeals (BoPTA) Clerk or provide support as needed to the designated BoPTA Clerk with the application and hearing processes; helps as needed to prepare, coordinate, and distribute materials for trainings and hearings; ensures compliance with public notices, records, and other documents related to BoPTA.
- Coordinate with County Clerk to solicit applications for Board of Property Tax Appeal (BoPTA) members.
- Prepare, coordinate and distribute materials to BoPTA members for training as well as public hearings
- Receive, review and process Board of Property Tax Appeal (BoPTA) petitions for real property, personal property, and late filing penalties



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- Determine hearing schedule for public hearings and maintain all meeting records
 - Prepare and facilitate communications with the Board of Property Tax Appeal (BoPTA) members, petitioners, property appraisers, and Oregon Department of Revenue.
 - Ensure all public notices as required are complete and timely distributed internally and advertised to the public as required by statute.
 - Ensure Board of Property Tax Appeal (BoPTA) records are maintained and complete as required by Oregon Department of Revenue
 - Distribute and process Oregon Liquor Control Commission (OLCC) liquor license applications
 - Generate, prepare and process annual OLCC liquor license renewal payments
 - Maintain and track reservations for both County and outside organizational use of the Guy Boyington Building.
 - Maintain all Special District files for permanent records, as well as copies of annual filings as relates to taxes and budget information.
 - Order office supplies as needed.
 - Back-up department website liaison with current information as needed.
 - Content production, planning and schedule posting for all social media outlets.
 - Create and manage online scheduling materials including service descriptions and automatic correspondence for customers with applicable software.
 - Maintain necessary training and education of departmental regulatory procedures, services, and statutory requirements
 - Crosstrain for other department functions as needed to provide support associated with Recording and Elections duties

Mandatory Qualifications

- Education and Experience
 - Minimum high school diploma / GED
 - Minimum two (2) years of experience and training and experience in a professional environment or any satisfactory combination of experience and training.
- Skills
 - Advanced knowledge of clerical and administrative support profession
 - Advanced record-keeping skills
 - Knowledge of advanced bookkeeping-related functions
 - Ability to read and write proficiently
 - Excellent customer service and problem-solving skills
 - Knowledge of office procedures and operation of various office equipment
 - Advanced data entry and computer operations skills
 - Working knowledge of PC and word processing software



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Desired Qualifications

- Ability to read and write Spanish
- Previous experience processing documents (e.g., passports, deeds, titles, licenses)
- Previous experience working with a county clerk and elections department

Physical Demands

May require moving materials, books, files, etc. up to 50 pounds. Long durations of sitting or standing.

Clatsop County is committed to providing reasonable accommodations as required by the Americans with Disability Act (ADA). Reasonable accommodations may be made to enable qualified individuals with disabilities to perform essential functions and/or physical demands.

Working Conditions

Professional office setting.

Supervisory Responsibility

No supervisory responsibilities.