

37. CLATSOP COUNTY AMBULANCE SERVICE AREA

37.1 POLICY AND PURPOSE

37.1.1. ORS 823.180 requires Clatsop County to develop and adopt a plan for the county relating to the need for a coordination of emergency ambulance services and to establish an Ambulance Service Area (ASA) consistent with the plan to provide efficient and effective emergency ambulance services.

37.1.2. This Ordinance, together with the document known as the Clatsop County Ambulance Service Area Plan (ASA Plan) make up the complete plan for emergency ambulance services for Clatsop County.

37.1.3. The provisions of ORS 221.485 and 221.495, 478.260(3), and 823.020 through 823.320 require Clatsop County to develop and adopt a plan for emergency ambulance services that recognizes the authority of cities and rural fire protection districts to operate and regulate emergency ambulance services within their own territories subject to the ASA Plan. That the provision of effective and efficient emergency ambulance services pursuant to the Clatsop County ASA Plan within cities and rural fire protection districts must be accomplished primarily on a cooperative basis. Clatsop County will employ formal sanctions and litigation to enforce the provisions of the Clatsop County ASA Plan when voluntary compliance cannot be obtained. (Ordinance 95-6, Sec. 3)

37.2 DEFINITIONS

37.2.1. "Administrator" means a person designated by order of the Board to administer this Ordinance and the duly authorized deputy or assistant of such person.

37.2.2 "Ambulance Service Area (ASA)" means a geographical area which is served by one ambulance service provider, and may include all or a portion of a county, or all or portions of two or more contiguous counties.

37.2.3. "Ambulance Service Area Advisory Committee (Committee)" means the group that will advise the Board as it pertains to the ASA Plan.

37.2.4. "Board" means the Clatsop County Board of Commissioners for Clatsop County, Oregon.

37.2.5. "Franchise" means a franchise to provide emergency ambulance service issued by the Board pursuant to this Ordinance.

37.2.6. "Persons" means and includes individuals, corporations, associations, firms, partnerships, joint stock companies, cities, rural fire protection districts, and special service districts formed and existing pursuant to Oregon Revised Statute. (Ordinance 95-6, Sec. 4)

37.3 EXEMPTIONS

37.3.1 This Ordinance shall not apply to:

A. ambulances owned or operated under the control of the United States Government;

B. vehicles and aircraft being used to render temporary assistance in the case of a major catastrophe or emergency with which the ambulance services of the surrounding locality are unable to cope, or when directed to be used to render temporary assistance by an official at the scene of an accident;

C. vehicles operated solely on private property or within the confines of institutional grounds, whether or not the incidental crossing of any public street, road or highway through the property or grounds is involved; or

D. ambulances or vehicles transporting patients from outside the county to a health care facility within the county, or which are passing through without a destination in the county. (Ordinance 95-6, Sec. 5)

37.4 ADMINISTRATION

37.4.1 The administrator, under the supervision of the Board and with the assistance of the Committee, shall be responsible for the administration of this Ordinance. In order to carry out the duties imposed by this Ordinance, the administrator, or persons authorized by the administrator, are hereby authorized to enter on the premises of any person regulated by this Ordinance at reasonable times and in a reasonable manner to determine compliance with this Ordinance and regulations promulgated pursuant thereto. The administrator shall also have access to records pertaining to ambulance service operations of any person regulated by this Ordinance. These records shall be made available within five (5) working days to the administrator at the person's place of business, or copies made and provided as requested by the administrator. (Ordinance 95-6, Sec. 6)

37.5 AMBULANCE SERVICE AREA

37.5.1 For the efficient and effective provision of emergency ambulance services in accordance with the ASA Plan, the ASA shown on the map attached thereto as Appendix #1, is adopted as the ASA for Clatsop County. The Board, after notice to the affected ASA providers and by the adoption of an order, may adjust the boundaries of an ASA from time to time as necessary to provide efficient and effective emergency ambulance services. (Ordinance 95-6, Sec. 7)

37.6 AMBULANCE SERVICE PROVIDERS REGULATED

37.6.1 Effective July 1, 1995, no person shall provide emergency ambulance service in Clatsop County, Oregon, unless such person is franchised in accordance with the applicable provisions of this Ordinance. (Ordinance 95-6, Sec. 8)

37.7 APPLICATION FOR AMBULANCE SERVICE FRANCHISE

37.7.1. Applications for franchises shall be on forms provided by the administrator. In addition to information required on the forms, the Board may require additional information it deems necessary to insure compliance with this Ordinance.

37.7.2. The applicant shall provide the following information:

- A. The name and address of the person or agency applying.
- B. The ASA the person desires to serve, the location(s) from which ambulance services will be provided, and the level of service to be provided.
- C. A statement as to whether or not the person will subcontract for any service to be provided. If some service will be provided by subcontract, a copy of that proposed subcontract shall be provided.
- D. A list of vehicles to be used in providing emergency ambulance services including year, make and model, and verification that each vehicle is or can be licensed as a basic life support and/or advance life support ambulance by the Oregon Health Division.
- E. A statement that all equipment and supplies in each ambulance will conform to Oregon Health Division standards.

- F. A list of personnel to be used in providing emergency ambulance service and their current Emergency Medical Technician level and certificate number, or other appropriate certification.
- G. Proof of financial ability to operate, including an operating budget for public bodies or financial statement for private entities, references and/or statement of past ambulance service. Private companies must include a profit and loss statement in addition to the above materials. Other appropriate financial information, such as income, tax returns, or reports by governmental authorities shall also be submitted upon request. Public bodies must provide information regarding the sources and amounts of funding for emergency ambulance services.
- H. Proof of public liability insurance in the amount of not less than \$100,000 per person and \$500,000 per accident for bodily injury, and not less than \$100,000 for property damage, in the form of a certificate of insurance or letter from the carrier; and \$500,000 because of injury arising from the negligent provision of prehospital care to any individual. Applicants may be self-insured. All policies shall be in a form satisfactory to the administrator and name Clatsop County as an additional insured.
- I. A statement of experience in providing emergency ambulance service of a comparable quality and quantity to insure compliance with this Ordinance, regulations promulgated thereunder, any franchise issued, and the ASA Plan.
- J. Proof of ability to comply with the terms and conditions of the ASA Plan and applicable county ordinances, in the form of a narrative summary.
- K. A description of any prepaid ambulance service plan, including number of members, number of years of operation, funding and term.
- L. Information, in the form of run logs, medical records, supervising physician correspondence, audit reports, training records, policy and procedure manuals and

equipment records and inventories, and any other records or materials requested.

M. In the case of an application to transfer or take over an already assigned franchise:

(1) A detailed summary of how the proposed change will improve emergency ambulance response time, and the quality and level of services to the ASA. It shall include an assessment of how the proposed change will impact the existing first response system.

(2) Evidence that the call volume in the ASA is sufficient to financially or otherwise justify the change in service

(3) Information, in the form of run logs, medical records, supervision physician correspondence, audit reports, training records, policy and procedure manuals and equipment records and inventories, and any other records or materials requested.

37.7.3. The Board may from time to time, by order, adopt fees to defray the actual reasonable costs incurred by Clatsop County in processing applications, and adopt annual franchise fees to defray the reasonable costs of Clatsop County in administering this Ordinance. (Ordinance 95-6, Sec. 9)

37.8 EXISTING AMBULANCE SERVICE PROVIDERS

37.8.1 Persons who meet the application requirements of Section 37.7 and who were providing service on the effective date of this Ordinance shall be franchised to provide emergency ambulance service for the ASA they were serving on the effective date of this Ordinance. (Ordinance 95-6, Sec. 10)

37.9 REVIEW OF APPLICATION FOR FRANCHISE

37.9.1. Applications shall be reviewed by the administrator, who shall make such investigation as he or she deems appropriate, and who may request assistance of other persons as necessary.

37.9.2. The administrator shall notify the holder of a franchise for providing emergency ambulance service to an ASA of any applications by another person to take over that franchise.

37.9.3. Unless the time is extended by the Board for good cause, the administrator shall make his or her recommendation to the Board to grant, deny, modify or attach appropriate conditions to the application. The administrator shall transmit his or her recommendation within ninety (90) days after the application and any required supplemental information has been received. (Ordinance 95-6, Sec. 11)

37.10 BOARD ACTION ON APPLICATION FOR FRANCHISE

37.10.1 Upon receipt of the administrator's recommendation, the Board:

A. Shall publish notice of its intent to hold a public hearing on the application and recommendations at least ten (10) days, but not later than thirty (30) days following publication of notice. B.. May require additional investigation by the administrator if it finds that there is insufficient information on which to base its action.

C. Shall, upon the basis of the application, the administrator's recommendation, such other information as is permitted by this Ordinance, and such information as is presented to the Board at the public hearing make an order granting, denying or modifying the application or attaching conditions thereto.

D. Shall not make an order adverse to the applicant or to the holder of, or applicant for, another franchise effective less than 30 days after the date of such order and shall notify such persons in writing of the order. The Board may suspend operation of this subsection and enter an emergency order if it finds that there is an immediate and serious danger to the public or that a health hazard or public nuisance would be created by a delay.

E. After the Board makes an order granting an emergency ambulance service franchise, with or without conditions, and the franchisee finds he/she is unable to provide a particular service, the administrator may permit the franchisee to subcontract such service to another person if the administrator finds that the quality and extent of the service would not be jeopardized. The administrator may require the filing of such information as he or she deems

necessary. (Ordinance 95-6, Sec. 12)

37.11 FRANCHISE TERMS AND RENEWALS

37.11.1. The initial ambulance service franchise in an ASA shall be valid for a period of seven years from the date of issuance.

37.11.2. Thereafter, unless the Board finds that a longer or shorter term is required in the public interest, the term of an ambulance service franchise shall be five (5) years.

37.11.3. Unless grounds exist for refusal to renew a franchise under provisions for suspension or revocation as set forth in Section 37.14, or unless

the franchise is to be given to a new person, franchises shall be renewable. Application for renewal shall be made on forms provided by the administrator.

37.11.4 Not more than one hundred eighty (180) days and not less than one hundred twenty (120) days prior to the expiration of the franchise, a franchisee wanting to renew the franchise and any person desiring to take over the franchise shall submit an application to the administrator.

37.11.5. Review of all applications for renewal or take over of a franchise shall be conducted in the same manner as for an application pursuant to Sections 37.7, 37.9 and 37.10 of this Ordinance. (Ordinance 95-6, Sec. 13)

37.12 EARLY DISCONTINUANCE OF SERVICE BY FRANCHISEE

37.12.1. If a franchisee discontinues service before the expiration of his/her franchise, the Board shall set a time by which applications must be submitted for a new franchise in the ASA.

37.12.2. The administrator shall develop an interim plan for coverage of the ASA, using existing franchisees and/or other available resources until the ASA can be reassigned.

37.12.3. The administrator shall issue a temporary certificate valid for a stated period not to exceed six (6) months, entitling a person to provide emergency ambulance service in all or part of the ASA. The administrator may renew a temporary certificate for one additional six (6) month period. (Ordinance 95-6, Sec. 14)

37.13 TRANSFER OF FRANCHISES

37.13.1 A franchisee may transfer his/her franchise to another

person only upon written notice to and approval by the Board. Review of an application for transfer of a franchise shall be conducted in the same manner as for an application pursuant to Sections 37.7, 37.9, and 37.10 of this Ordinance. (Ordinance 95-6, Sec. 15)

37.14 ENFORCEMENT OF FRANCHISE PROVISIONS

37.14.1. Subject to the policies stated in Section 37.1, and in addition to the remedy provided in Section 37.15, and penalties provided elsewhere in this Ordinance or at law, the administrator shall, upon reasonable cause, make an investigation to determine if there is sufficient reason and cause to suspend, modify, revoke or refuse to renew a franchise as provided in this Subsection.

If in the judgment of the administrator, there is sufficient evidence to constitute a violation of applicable local, state or federal law, this Ordinance, ORS Chapter 823 or the Rules promulgated thereunder, the ASA Plan, or if the franchisee has materially misrepresented facts or information given in the application for the franchise, the administrator shall notify the franchisee in writing, by certified mail, return receipt requested, or by personal service, as is provided by law for the service of a summons, of the violation and what steps he must take to cure the violation. The administrator shall send a copy of the notice to the Board and to the Committee.

Ten (10) days following the receipt of notice of violation, the Board may enter its order of revocation, modification, suspension or non-renewal, and may thereby revoke, modify, suspend, or not renew the franchise, unless prior thereto the franchisee shall file with the Board his request for a hearing on the administrator's notice of violation. If said request is timely filed, or if the Board so moves on its own, revocation, modification, suspension, or non-renewal will be stayed until the Board can, at its earliest convenience, hold a public hearing thereon. Notice of said hearing shall be given to the franchisee by mail and to all others by publication in a newspaper of general circulation in the county or the ASA at least ten (10) days prior to such hearing. The burden of proof at the hearing held hereunder shall be upon the franchisee.

37.14.2. In lieu of the suspension or revocation of the franchise, the Board may order that the violation be corrected and make the suspension or revocation contingent upon compliance with the order within the period of time stated therein. Notice of the Board action shall be provided by mail to the franchisee. The notice shall specify the violation, the action necessary to correct the violation, and the date by which the action must be taken. The franchisee shall notify the Board of the corrective action taken. If the franchisee fails to take corrective action within the time

required, the Board shall notify the franchisee by certified mail, return receipt requested, or by personal service that the franchise is suspended or revoked upon service of the notice.

37.14.3. Should the franchisee fail to comply with the Board's order, then the Board may take any steps authorized by law to enforce its order. (Ordinance 95-6, Sec. 16)

37.15 PREVENTING INTERRUPTION OF SERVICE

37.15.1 Whenever the Board finds that the failure of service or threatened failure of service would adversely impact the health, safety or welfare of the residents of this county, the Board shall, after reasonable notice, but not less than twenty-four (24) hours notice to the franchisee, hold a public hearing. Upon appropriate findings after the hearing, the Board shall have the right to authorize another franchisee or other person to provide services. (Ordinance 95-6, Sec. 17)

37.16 APPEALS, ABATEMENT AND PENALTIES

37.16.1. All the decisions of the Board under this Ordinance shall be reviewable by the Circuit Court of the State of Oregon for the County of Clatsop, only by way of writ of review.

37.16.2. The provision of emergency ambulance service by any person in violation of this Ordinance, or regulations promulgated thereunder, is a nuisance and the Board may, in addition to other remedies provided by law or by this Ordinance, institute injunctive abatement or other appropriate legal proceedings to temporarily or permanently enjoin or abate such emergency ambulance service.

37.16.3. Any person who violates any of the provisions of this Ordinance is guilty of a violation. Failure from day to day to comply with the terms of these provisions shall be a separate offense for each day. Failure to comply with any provision shall be a separate offense for each such provision.

37.16.4. Violations of these provisions are punishable, upon conviction, by a fine of not more than five hundred (\$500) dollars for a non-continuing offense, i.e., an offense not spanning two (2) or more consecutive calendar days. In the case of a continuing offense, i.e., an offense which spans two (2) or more consecutive calendar days, violation of the provisions is punishable by a fine of not more than five hundred (\$500) dollars per day up to a maximum of one thousand (\$1,000) dollars as provided by law. (Ordinance 95-6, Sec. 18)

37.17 DUTIES OF AMBULANCE SERVICE FRANCHISEE

37.17.1 The Franchisee:

A. Shall conduct its operation in compliance with all applicable state and federal laws, rules and regulations, the terms of this Ordinance and the Clatsop County ASA Plan;

B. Shall not fail or refuse to respond to an emergency call for service when an ambulance is available for service;

C. Shall not respond to a medical emergency located outside its assigned ASA except:

(1). When a request for specific emergency ambulance service is made by the person calling for the ambulance and the call does not dictate an emergency response;

(2). When the franchisee assigned to the ASA is unavailable to respond and the franchisee is requested by another franchisee or 9-1-1 dispatch to respond; or

(3). When the response is for supplemental assistance or mutual aid.

D. Shall not voluntarily discontinue service to his/her assigned ASA until he/she has:

(1). Given ninety (90) days written notice to the administrator, or

(2). Obtained written approval of the Board.

E. Subsection 4 of this Section shall not apply to:

(1). Change, restriction or termination of service when required by any public agency, public body or court having jurisdiction; or

(2). Transfer of franchises pursuant to Section 37.13 of this Ordinance (Ordinance 95-6, Sec. 19)

37.18 AMBULANCE SERVICE AREA (ASA) ADVISORY COMMITTEE

37.18.1. There is hereby created an Ambulance Service Area (ASA) Advisory Committee.

37.18.2. Members shall be appointed by and serve at the pleasure of the Board. The Board may appoint additional persons to the Committee to serve as ex-officio members or advisors. The Board may appoint or approve designation of alternates to serve in the absence of persons appointed to the Committee.

37.18.3. Except for the ASA administrator and other Clatsop County staff, appointments shall be for staggered terms on the initial Committee for a term not to exceed three (3) years. Subsequent appointments shall be for two (2) year terms. Members shall serve until their successors are appointed and qualified. Vacancies shall be filled by the Board for the balance of the unexpired term. Persons may be appointed to successive terms.

37.18.4. The Committee shall elect a chairperson. The Committee shall meet at such times as it deems necessary or as called by the Administrator or the Board. The chairperson or any of the seven members of the Committee may call a special meeting with five (5) days notice to other members of the Committee; provided however, that members may waive such notice.

37.18.5. Fifty percent plus one constitute a quorum for the transaction of business. A majority vote of those present and voting is required to pass motions.

37.18.6. In addition to other duties prescribed by this Ordinance the Committee shall:

A. Review and make recommendations to the Board regarding the selection criteria for determining a franchise to provide emergency ambulance service.

B. Regularly provide information to the Board from prehospital care consumers, providers and the medical community.

C. Periodically review the ASA Plan and make recommendations to the Board including, but not limited to:

(1) Review the standards established in the Plan and make recommendations regarding improvement of or new standards as required by OAR 333-260-050;

(2) Monitor the coordination between emergency medical service resources;

(3) Review dispatch procedures and compliance; and

(4) Review the effectiveness and efficiency of the ASA boundaries.

D. Implement the quality assurance program outlined in the ASA Plan to insure compliance with the ASA Plan.

E. Perform such other duties as directed by the Board.

37.18.7. Committee members shall avoid acting in any matters where a conflict of interest may arise. Any Committee member having a direct or indirect financial or pecuniary interest in any matter before the Committee for consideration shall withdraw from participation in any action by the Committee is said matter. Nothing in this Section shall limit the ability of any person to provide testimony to the Committee. (Ordinance 95-6, Sec. 20)

37.19 REGULATIONS OF AMBULANCE SERVICE

37.19.1. Upon its own motion or upon a recommendation of the Committee, the Board may adopt ordinances, resolutions or orders regulating emergency ambulance service or implementing this Ordinance. Such regulations shall not conflict with ORS 823 and rules promulgated pursuant thereto. (Ordinance 95-6, Sec. 21)

37.20 INITIAL RESPONDER

37.20.1 Nothing in these provisions prohibits a 9-1-1 agency, responsible for the dispatching of emergency services, from dispatching an initial responder to the scene of a medical emergency in addition to dispatching an emergency ambulance service provider. (Ordinance 95-6, Sec. 22)